## Refund

Any Material or Service purchased by a user on this Website is NOT liable to refund. All purchases are final and non-refundable whatsoever.

## Rescheduling

Live virtual classes	If the User misses one live class for any reason, he or she can request to attend the next session, subject to availability. Incase the class is discontinued the fee paid is final and not refundable. Cancellation and rescheduling of a session can only be done once.
One-to-one virtual sessions	Cancellations and reschedules are only possible in the event that the user is unable to make it to his/her appointment. In that scenario, the user will have the option to cancel his/her current appointment and request a different appointment time, at least 4 hours prior to his/her appointment time. Any and all cancellation and rescheduling done 4 hours prior to the session and all no-shows shall be presumed that the session was conducted. Cancellation and rescheduling of a session can only be done once.